Patients’ Bill of Rights
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1- Patient has the right to expect prompt and appropriate care and treatment with dignity and respect, regardless to his/her religious, cultural and racial background, from medical staff.

2- Patient has the right to know the full identity and professional status of both ward staff and other staff providing services, care and treatment.

3- Patient has the right to get information about diagnosis, treatment and all aspects of his/her progressive medical condition, as long as it does not delay the treatment or put patient’s life in danger in medical emergency.

4- Patient has the right to be fully informed of all reasons; benefits and risks involved in any proposed treatment according to his/her knowledge before examination, treatment, and participate in making final decision.

5- Patient has the right to give consent freely to finish his/her treatment and/or go to another medical centers based on law principles without any external pressure or coercion, unless it is mandated by some legal reason.

6- Patient has the right to be assured of his/her information personal privacy and Confidentiality of medical and health document and other information gathered from patients by health providers. Unless medical staff are asked by authorities to give away patient’s information.

7- Patient has the right to confidentiality of his/her information by medical staff. Therefore, patient’s permission must be obtained if people, not involved in patient’s treatment process, should attend his/her bedside.

8- Patient has the right to be assured to access to physicians and other medical staff during treatment, transmission and after discharge.

9- Patient has the right to be informed of all the educational activities and researches carried away in the hospital which affect his/her health and treatment. she/he has the right to agree or refuse to be involved in those activities.

10- Patient has the right to be fully informed of qualifications of medical staff, tariffs and insurance coverage before being transferred to a new medical centre.